



Check the compatibility of your system and devices with the Virtual Classroom by clicking [HERE](#).

System Configuration requirements

Software	Type/Version
Flash player	10.3 or later
Browser	Internet Explorer, Chrome, Safari, Firefox, Opera
Operating system	Mac OS X, Microsoft Windows, Linux
Port 1935 RTMP or Port 80	Should be open

*Users on the Chrome browser must upgrade the browser to version 28.0.1500.72 or above for a better Audio/Video experience in the Virtual Classroom.

Internet Connection Speed Requirements

(These requirements are based on one-on-one scenarios in the virtual classroom)

Use in Virtual Classroom	Minimum speed	Suggested speed
Only audio session	44 kbps	256 kbps
Audio session + other features*	300 kbps	512 kbps
Only video session	106 kbps	512 kbps
Video session + other features*	356 kbps	1 Mbps

*Other features include screen sharing, watching YouTube or other videos, sharing content, etc.

*We highly recommend a wired internet connection over wireless due to potential instability of wireless connections.

Hardware: We recommend the following headset – **Koss SB45 Communication Stereophones**, however many other products work well. We do not recommend using the computer's internal microphone without the use of a headset.